



## Blue Cross & Blue Shield of Mississippi

### Prior Authorization Statistics

Management of best-in-class care aligned with ensuring the medical necessity and medical appropriateness of healthcare services is an important responsibility of Blue Cross & Blue Shield of Mississippi to ensure the sustainability of affordable healthcare coverage.

For example, one method used to manage healthcare costs is review requests for select prescription drugs to determine whether the patient has the condition for which the Federal Drug Administration has approved use of the drug. A list of all healthcare services, including medications, for which these prior authorization reviews are performed has been available on our website since July 1, 2024, and can be found at <https://www.bcbsms.com/im-a-provider/#/>.

The following statistics for the period July 1, 2024, through December 31, 2024, are provided to illustrate Blue Cross & Blue Shield of Mississippi's continuing efforts to manage healthcare costs. The Company will report on these statistics on an annual basis.

- Only 0.26% of all claims submitted went through a prior authorization review.
- 73.22% of standard prior authorization requests were approved [aggregated for all items and services].
- 26.78% of standard prior authorization requests were denied [aggregated for all items and services].
- 1.69% of prior authorization requests approved after appeal [aggregated for all items and services].
- 1.88% of prior authorization requests approved when the timeframe for review was extended [aggregated for all items and services].
- 87.50% of all expedited prior authorization requests approved [aggregated for all items and services].
- 12.50% of all expedited prior authorization requests denied [aggregated for all items and services].
- The average time between submission of a standard prior authorization review request and a decision on the request was 2.27 days.



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- The median time between submission of a standard review request and a decision was 1.85 days.
- The average time between submission of an expedited review request and a decision was 11.22 hours.
- The median time between submission of an expedited review request and a decision was 4.4 hours.