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66. Charges for braces or any surgery for micrognathism and macrognathism when not Medically Necessary or solely for cosmetic purposes.
67. Illness or injury which is caused by the Member's unlawful possession of any item or substance or possession of any item or substance for an unlawful purpose.
68. Any hearing aids (air or bone conduction), speech generating devices, or listening devices, or for examination or fitting regardless of Medical Necessity.
69. Telehealth performed by Providers other than Telemedicine Network Providers in accordance with Medical Policies.
70. In a Specialty Service Area, Specialty Services will only be covered by a Center of Excellence Network Provider or a Blue Specialty Network Provider.
71. Clinical Trials performed by Non-Network Providers or if the Member receives financial assistance from third parties.
72. Services provided pursuant to a direct primary care agreement, fee-for-service agreement, or similar arrangement in which the Member directly pays a health care provider a fee in exchange for the provision of medical services that are not billed to any insurance company or other third party.
73. Member/patient invited to participate in online medical evaluation and management unless performed by a Blue Primary Care Provider who is also a Telemedicine Network Provider. Online medical evaluation and management, which is an evaluation and management services not performed in person with the patient by a provider in response to a patient's online inquiry, is a type of low complexity clinician interactive visit which requires real time audio visual online communication to address urgent but not emergent clinical conditions.
74. Genetic testing, even if Medically Necessary, performed by a Provider who is not certified by the College of American Pathologists (CAP) and Clinical Laboratory Improvement Amendments (CLIA) Certified.
75. Services provided by Non-Network Independent Laboratories.
76. Medical marijuana, unless required by law.

